

QUALITY MANAGEMENT POLICY STATEMENT 2017/2018

	Document #	Effective Date	Next Rev Date	Department	Location	Rev #
	HSE-POL-003	2016/2017	2018	QHSE	Echo))) Drive	000
This Policy covers all work activities where Echo has Prime Contractor Status						

All employees and contractors of Echo and its subsidiaries work to continually improve products and services by exceeding customer expectations and meeting or exceeding turnaround commitments while delivering exceptional operational and financial results. Echo delivers quality products and services by listening to customer needs and concerns, meeting contract commitments and continually assessing and improving company personnel, technology and the processes required for exceptional product /service delivery.

To achieve these results, Echo commits to the following:

- Developing visible leadership at all levels of line management that provides the required resources and creates an environment in which employees can operate effectively and deliver improvements to Echo products, services, and processes.
- Establishing clear “Targets and Objectives” that are established and monitored by management to deliver Company strategy and achieve desired results for stakeholders.
- Providing exceptional “Talent and Technology” leveraged to continually improve products and services, thereby, enhancing customer satisfaction and generating value for the Company.
- Motivating and Involving staff who are trained to anticipate customer needs and respond swiftly and effectively in a rapidly changing industry and are rewarded for their initiative and efforts to improve operational performance, technology and customer service.
- Establishing mutually beneficial contractor relationships that create long-term sustainable value for both Echo and its contracted companies.
- Developing robust “Quality Management Practices” to deliver continuous improvement in our services and practices through compliance with international standards and industry regulations; use of customer feedback, audits and management reviews to ensure the quality system remains effective and capable of meeting management and customer expectations.
- Enhancing employee awareness, motivation and involvement through communication and promotion of this policy and associated objectives.
- Ensuring the quality of management performance by:
 - Implementation of effective processes that satisfy client requirements and meet business objectives;
 - Continually improving the effectiveness of the management system by setting measurable objectives, analyzing and reviewing feedback and acting on the outcomes achieved through periodic reviews of the Echo Quality Management Policy and system.

All personnel working for or on behalf of Echo have the responsibility for achieving specific objectives that work to support this Policy.


Richard Habiak, President, and CEO
Echo Seismic Ltd.
2017/2018